

DGSM yourChoice's
COMMITMENT TO VOLUNTEERS

DGSM yourChoice recognises that volunteers play a unique role in DGSM yourChoice project work. Their voluntary status speaks of a high degree of personal commitment to the project and its members of participants. DGSM yourChoice is committed to ensuring that:

1. Volunteers are not asked to undertake activities which are not appropriate to their role.
2. Volunteers are given adequate training before they assume full responsibilities within the project, and receive opportunities for further training as appropriate.
3. Volunteers receive ongoing support from named members of paid DGSM yourChoice
4. Volunteers travel expenses for activities carried out on behalf of the association are reimbursed. Public transport costs will be reimbursed at second class rates but taxi fares may not normally be claimed.
5. Volunteers are covered by DGSM yourChoice's Public Liability, Personal Accident and professionally Indemnity Insurance.
6. "Time out" for personal reasons is granted at the volunteer's request.
7. Volunteers are fully consulted regarding decisions affecting their role and working practices.
8. Volunteers receive opportunities to participate directly in decision-making at member's meetings.
9. Volunteers have access to a clearly defined grievance procedure. Disciplinary procedures followed by the Company will also be clearly defined and available to volunteers.
10. Volunteers have the opportunity for an annual review with project staff to look at job-satisfaction, training needs etc.